

RMA – Handing in unit for repair

Please send the defective unit securely packaged to:

Scanpotec ApS
Att.: Service
 Agerhatten 5D
 5220 Odense SØ

For us to provide the most optimal service regarding complaint cases, please fill in all fields in the form below and send together with the product – otherwise we cannot guarantee correct handling of the complaint.
 The examination costs are (1/2 hour) DKK 497,50 / EUR 67,00 excl. VAT.
 Hourly price thereafter = DKK 995,00 / EUR 134,00 excl. VAT. In addition, there is freight for shipping the unit.

NOTE:

**If we cannot find a fault on the device, you will be invoiced for the examination costs.
 If the device has been purchased from Scanpotec/Coromatic and covered by the warranty, the examination costs will not be invoiced.**

Contactperson at Scanpotec:			
Invoice no.:			
Type no:			
Serial number:			
Company name: Att: Address: Postal Code / City: Phone: Mail: Requisition number.:			
Description of the defect:			
Reserved for Scanpotec			
Received date:		Received by:	
Victron / RMA created:		RMA no.:	
Awaiting response from customer:		Status:	
Awaiting response from supplier:			
Awaiting spare parts:			
Time:		Spare parts:	
Completed date:		Completed by:	